

## Performance Trends Across ALMOS

Analysis of movement in performance between: **31/03/08** and **06/04/09**  
 Ranking outlines which ALMOs have seen the greatest improvements in performance (1= greatest improvement, 4 = least improvement)

N.B. Ranking should be considered alongside rankings of current performance, e.g. where an ALMO's current performance is ranked 1st it is acceptable for in year improvements to have a low ranking.

BVPI	BVPI Description		ENEH	Aire Valley	WNWH	BITMO	CITYWIDE
<b>BVPIs</b>							
NI158	Proportion of homes non-decent (%)	31/03/08	21.51	23.52	25.3	22.17	22.81
		06/04/09	17.25	17.90	21.01	7.20	18.46
		Difference	4.26	5.62	4.29	14.97	4.35
		Rank	4	2	3	1	
BV66a	Proportion of rent collected (%)	31/03/08	96.68	96.29	96.81	94.03	96.53
		06/04/09	96.85	96.45	96.63	95.59	96.62
		Difference	0.17	0.16	-0.18	1.56	0.09
		Rank	2	3	4	1	
BV66b	Proportion rent arrears 7 weeks + (%)	31/03/08	6.41	7.28	6.76	11.47	6.95
		06/04/09	6.67	7.24	7.43	9.47	7.20
		Difference	0.26	-0.04	0.67	-2.00	0.25
		Rank	3	2	4	1	
BV66c	Proportion Notices Seeking Possession served (%)	31/03/08	17.12	21.87	22.99	17.55	20.64
		06/04/09	20.47	21.02	20.43	29.59	20.89
		Difference	19.04	19.20	18.51	28.13	19.17
		Rank	2	3	1	4	
BV66d	Proportion of evictions (%)	31/03/08	0.18	0.38	0.30	0.46	0.29
		06/04/09	0.37	0.33	0.42	0.67	0.39
		Difference	0.19	-0.05	0.12	0.21	0.10
		Rank	3	1	2	4	
BV212	Average Relet Times	31/03/08	42.3	43.2	30.4	50.5	40.1
New		06/04/09	37.5	35.4	36.5	40.9	36.9
Definition		Difference	-4.84	-7.77	6.09	-9.65	-3.19
		Rank	3	2	4	1	

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BVPI	BVPI Description		ENEH	Aire Valley	WNWH	BITMO	CITYWIDE
<b>Local Pls</b>							
HMA1	Rent Arrears (%)	31/03/08	3.43	3.86	3.48	5.80	3.65
		06/04/09	3.10	3.65	3.55	4.14	3.45
		Difference	-0.33	-0.21	0.07	-1.66	-0.20
		Rank	2	3	4	1	
HMA3	Rent Loss from voids (%)	31/03/08	1.19	1.28	1.27	1.27	1.26
		06/04/09	1.26	1.25	1.60	1.30	1.38
		Difference	0.08	-0.03	0.33	0.03	0.12
		Rank	3	1	4	2	
HMA4	Average Time taken to complete non urgent responsive repairs (days)	31/03/08	10.00	9.53	9.72	9.24	9.76
		06/04/09	10.79	11.77	9.03	8.89	10.37
		Difference	0.79	2.24	-0.69	-0.35	0.61
		Rank	3	4	1	2	
HMA6	Proportion of properties untenanted (%)	31/03/08	1.29	1.22	1.59	1.01	1.37
		06/04/09	1.25	1.47	1.44	2.12	1.41
		Difference	-0.04	0.25	-0.15	1.11	0.04
		Rank	2	3	1	4	
HMA7	% Urgent repairs completed within government timescales	31/03/08	98.39	98.6	98.61	98.92	98.54
		06/04/09	98.66	96.62	98.09	98.72	97.98
		Difference	0.27	-1.98	-0.52	-0.20	-0.56
		Rank	1	4	3	2	
HMA8a	Former Tenant Debt as a percentage of the Rent Roll	31/03/08	2.56	2.75	2.52	3.31	2.62
		06/04/09	2.39	2.52	1.58	4.18	2.19
		Difference	-0.17	-0.23	-0.94	0.87	-0.43
		Rank	3	2	1	4	
HMA8b	The Average Former Tenant Debt	31/03/08	560.48	647.42	604.11	682.66	603.78
		06/04/09	590.94	725.25	541.05	770.11	620.94
		Difference	30.46	77.83	-63.06	87.45	17.16
		Rank	2	3	1	4	
HMA13	% responsive repairs appointment kept	31/03/08	98.31	96.69	97.67	96.89	97.62
		06/04/09	98.84	95.21	97.57	98.18	97.41
		Difference	0.53	-1.48	-0.10	1.29	-0.21
		Rank	2	4	3	1	
HMA14	% Urgent and Emergency repairs	31/03/08	31.95	32.91	32.58	30.67	32.38
		06/04/09	35.27	31.89	32.4	30.79	33.23
		Difference	3.32	-1.02	-0.18	0.12	0.85
		Rank	4	1	2	3	